



TERMS OF USE AND PRIVACY POLICY

The City of Edgewood takes its privacy obligations seriously. We've created this privacy policy to explain how we treat information collected on this website. Please note that you can browse any publicly accessible sections of this website anonymously without registering or submitting personal information, except as noted below.

Acceptance of Policy

The use of our website signifies your acceptance of this policy. The City reserves the right, at its sole discretion, to change, modify, add, or remove portions of this policy at any time.

Information Automatically Collected

If you access our website, some information about you will be collected automatically. This information will not identify you personally. Information automatically collected includes your IP address, Internet domain name, browser type, operating system, the address of any website that directly linked you to our site, pages that you visit on our site, and date and time of your visit.

We use the above information to improve our site by telling us the number of visitors and types of browsers and operating systems our visitors are using.

Personal Information

We do not collect personal information about you unless you choose to provide it to us. You may fill out a form and provide us with information such as your name, address, email address, or telephone number. For certain interactions, geolocation information may also be collected. The information you provide to us will be used only for the purpose for which it is intended; however, once submitted to this website, it becomes a public record and may be subject to public recordkeeping regulations and the public disclosure obligations of the City.

We do not sell any personal information to third parties. We may transfer personal information to a third party only in the following cases:

- An account with a financial institution that must receive payment for a transaction you initiated.
- A company that agrees not to sell or use your personal information for other purposes is contracted to assist the City with specific services.
- As required by a legal action.

Data collected by or otherwise provided by you is subject to Washington state regulations concerning retention of records of public agencies and is potentially subject to disclosure under the state Public Records Act, chapter 42.56 RCW. For example, any photographs or other documents provided to the City through this website may become subject to disclosure.

To help make our website more responsive to the needs of our visitors, we use a standard feature of browser software, called a “cookie,” to assign each visitor an unique, random number that resides on your computer. The cookie does not identify the visitor, just the computer that a visitor uses to access our site. Unless you voluntarily identify yourself, we won't know who you are, even if we assign a cookie to your computer, as the only personal information a cookie can contain is information you supply. A cookie cannot read unrelated data off your computer. We use cookies to help us deliver a better, more personalized service. For example, we use cookies to track the pages and services on our website visited by our users. We can build a better website if we know which pages and features our users are visiting and how often.

Citizen Use and Interaction on Social Networks

The City of Edgewood utilizes communication tools on social networks. These sites are intended to serve as a mechanism for communication between the public and the City. Any comments submitted to those pages and its list of followers or subscribers are public records and may be subject to disclosure pursuant to the state Public Records Act, chapter 42.56 RCW.

Comments posted to official City social media pages will be monitored. Pursuant to the City's social media policy, the City reserves the right to remove inappropriate comments, including those that have obscene language or sexual content, threaten or defame any person or organization, violate the legal ownership interest of another party, support or oppose political candidates or ballot propositions, promote illegal activity, promote commercial services or products, or are not topically related to the particular posting.

Edgewood Mobile App

The City of Edgewood is using SeeClickFix, an online and mobile service request system, to power its mobile app and reporting forms. SeeClickFix is an application that allows Edgewood citizens to report non-emergency related issues to the city. SeeClickFix can be used via the Web on a desktop computer, laptop, mobile phone, or tablet.

SeeClickFix is a public application. The description entered will be visible to the public. Your display name will also be visible unless you choose to submit as Anonymous. Your email address will never be displayed publicly.

Links

The City of Edgewood encourages you to exercise discretion while browsing the Internet. Our website may contain links to other websites. Those links are provided for convenience and may not remain current or be maintained. We are not responsible for the privacy practices of linked websites and we suggest you review the privacy policies of those websites before using them.

Links to outside webpages may direct you to sites containing information that some people may find offensive or inappropriate. The City of Edgewood does not control the content of external websites and makes no representations concerning any efforts to review the content of external webpages and is not responsible for the accuracy, copyright compliance, legality, or decency of material contained in external webpages.

Disclaimer and Limitation of Liability

While no online service is completely secure, we work very hard to protect information about you against unauthorized access, use, alteration, or destruction, and take all reasonable measures to do so.

Please be aware that any reliance upon any materials on this website is at your sole risk. The City of Edgewood reserves the right, at its sole discretion and without obligation, to make amendments to, or correct any errors or omissions in any part of this website, and any materials accessible through this website, at any time.

While the City of Edgewood strives to maintain the accuracy and timeliness of the information on this website, the City makes no representations or warranties as to the truth, accuracy, or completeness of any statements, information, or materials featured on this site. In no event will the City be liable for any direct, indirect, punitive, special, incidental, or consequential damages, however they may arise, even if the City has been advised of the possibility of such damages.

The City of Edgewood does not represent or warrant that the website will be uninterrupted or error-free, that defects will be corrected, or that the pages on this site or the server that makes them available are free of viruses or other harmful programs or files. By using the City of Edgewood website, visitors assume all risks associated with its use, including risk of the visitor's computer, software, or data being damaged by a virus, program, or file that might be transmitted or activated by a City web page or the visitor's access to it. The City of Edgewood will not be liable for any damages resulting from the use of this website.

Copyright Notice

The City of Edgewood holds copyright on all original content created by the City or its employees and displayed or made available through this website, and unauthorized use of such content is prohibited except where covered by the doctrine of fair use. Copies of any information or materials on this website may be printed for limited personal, non-commercial use only. Written permission from the City of Edgewood is required for any other use or distribution of the information or materials on this site.

Computer Fraud and Abuse Act

Unauthorized attempts to upload information or change information on this website is strictly prohibited and may be punishable under the Computer Fraud and Abuse Act, as amended, and the National Information Infrastructure Protection Act.

Questions

Any questions or comments about this privacy policy or terms of use of this website should be directed to the City of Edgewood at [email address].